



CODE OF CONDUCT

Harrogate Spa Tennis Centre ('the Club')

This Code of Conduct is designed to ensure that everyone can safely enjoy all the facilities at our Club. It applies to members, guests, visitors and staff alike.

We trust that everyone will act kindly and respectfully towards others, but the Club reserves the right to suspend or ban from the premises anyone who behaves in an unacceptable manner.

1. General behaviour

- a. Please behave respectfully to others while on Club premises, and when representing the Club in matches or social play, at home or away.
- b. Never abuse other people.
- c. Please refrain from shouting and swearing.
- d. Smoking and vaping is not allowed anywhere on the Club premises.
- e. Dogs must always be kept on a lead. No dogs are allowed inside the pavilion, except for guide and assistance dogs.
- f. Please treat the premises and equipment with respect, sweep the all-weather courts after use and take away litter.

2. Parental supervision & safeguarding

- a. It is the responsibility of any parent or guardian accompanying children to ensure that they behave respectfully, comply with this Code of Conduct, and do not interfere with the enjoyment of others.
- b. People under the age of 14 may only use the sporting facilities under the supervision of a parent or designated responsible adult.
- c. The Club appoints a Welfare Officer, and any safeguarding concerns should be reported to that person (contact details at the Club website).

3. Use of the courts

- a. When it is time for you to go on your booked court, please wait for other players to finish. It is not acceptable, and potentially dangerous, to enter a court while play is still in progress.
- b. Please avoid excessive noise, or behaviour which might disturb and spoil the enjoyment of those on adjoining courts or sitting outside the pavilion.
- c. For your own safety, ensure that loose balls are pushed to the net, and not left in the general playing area. Padel players should always use the strap on their racquet.

4. Care of the courts

- a. Please use the mats provided to clean shoes when entering the courts.
- b. Players must use recognised sports shoes appropriate to the court surface. Shoes which could mark or cause damage are not permitted.
- c. Food and chewing gum are not allowed on the courts.
- d. Drinks may only be taken onto the tennis courts in plastic or metal containers.
- d. No drinks at all may be taken onto the padel courts.
- e. Care must be taken not to damage the court surfaces and associated equipment. Please report any damage to the Centre Manager immediately.