



# CODE OF CONDUCT

## Harrogate Spa Tennis Centre ('the Club')

This Code of Conduct is designed to ensure that everyone can safely enjoy all the facilities at our Club. It applies to members, guests, visitors and staff alike.

We trust that everyone will act kindly and respectfully towards others, but the Club reserves the right to suspend or ban from the premises anyone who behaves in an unacceptable manner.

### GENERAL BEHAVIOUR

- Please behave respectfully to others while on Club premises, and when representing the Club in matches or social play, at home or away
- Please refrain from shouting and swearing and never abuse other people
- Smoking and vaping is not allowed anywhere on the premises
- Dogs must be kept on a lead. No dogs are allowed inside the pavilion, except for guide and assistance dogs
- Please take good care of the premises and equipment and take away litter
- Please dress appropriately and wear recognised sports clothing on the courts
- Please do not consume your own food and drink inside the pavilion

### PARENTAL SUPERVISION & SAFEGUARDING

- It is the responsibility of any parent or guardian accompanying children to ensure that they behave respectfully and do not interfere with the enjoyment of others
- Children under the age of 16 may only use the sporting facilities under the supervision of a parent or designated responsible adult
- The Club appoints a Welfare Officer, and any safeguarding concerns should be reported to that person (contact details at the Club website)

## **WHILE ON THE COURTS**

- When it's time for you to go on your booked court, please wait for other players to finish. It is impolite, and potentially dangerous, to enter a court while play is still in progress
- Please avoid excessive noise, or behaviour which might disturb and spoil the enjoyment of those on adjoining courts or sitting outside the pavilion
- For your own safety, ensure that loose balls are pushed to the net, and not left in the general playing area. Padel players should always use the strap on their racquet

## **HELP US TO LOOK AFTER THE COURTS!**

- Players must use recognised sports shoes appropriate to the court surface – shoes which could mark or cause damage are not permitted
- Please use the mats provided to clean shoes when entering the courts, and sweep the all-weather tennis courts after play
- Food and chewing gum are not allowed on the courts
- Drinks may only be taken onto the tennis courts in plastic or metal containers
- No drinks at all may be taken onto the padel courts
- Care must be taken not to damage the courts and nets etc. Please report any damage to the Centre Manager immediately